



# **Support Telephone Numbers**

**April 2007**

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### **Support Telephone Numbers**

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# Africa (French-speaking)

Support for Algeria, Benin, Burkina Faso, Cameroon, Chad, Gabon, Guinea, Ivory Coast, Mauritania, Niger, Senegal, Sierra Leone, Togo, and Tunisia:

General Information..... +351213176380  
Technical Support..... +351213176366  
Customer Support Web site ..... [www.hp.com/aa/fre](http://www.hp.com/aa/fre)  
HP Care Pack Services.....234 1 3204 777

# Albania

E-mail..... [Tec.desktop@hp.com](mailto:Tec.desktop@hp.com)  
Connect On-Line Customer Care Page ... [www.connect-online.hp.com](http://www.connect-online.hp.com)  
HP Care Pack Services  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

# Argentina

Call Center Service Support.....0-800-555-5000  
Local number (Buenos Aires) .....54 11 4708 1600  
Customer Support Web site ..... [www.hp.com/support](http://www.hp.com/support)  
[www.hp.com/country/ar/spa/support.html](http://www.hp.com/country/ar/spa/support.html)

# Armenia

Technical Support..... +7 (095) 797-35 20  
Fax..... +7 (095) 797-35 21  
Customer Support (on-line request) ..... [www.hp.com/country/ru/ru](http://www.hp.com/country/ru/ru)  
HP Care Pack Services  
Telephone Support..... +7 (095) 797-35 25  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

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# Australia

General Information .....	13 23 93
Warranty/Technical Support.....	13 10 47
Contact/Care Pack Support .....	13 11 47
Customer Support Web site .....	<a href="http://www.hp.com/country/au/eng">www.hp.com/country/au/eng</a>

# Austria

General Information	
<i>Allgemeine Informationen</i> .....	0800 242 242
Technical Support (Business Products)	
<i>Technischer Kundendienst (Business-Produkte)</i> .....	0810 00 1000
Web sites	
HP .....	<a href="http://www.hp.com/at">www.hp.com/at</a>
Support .....	<a href="http://www.hp.com/country/at/ger">www.hp.com/country/at/ger</a>
HP Care Pack Services	
Contract Customer Telephone Support .....	0810 00 2000
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>

# Azerbaijan

Technical Support.....	+7 (095) 797-35 20
Fax.....	+7 (095) 797-35 21
Customer Support (on-line request) .....	<a href="http://www.hp.com/country/ru/ru">www.hp.com/country/ru/ru</a>
HP Care Pack Services	
Telephone Support.....	+7 (095) 797-35 25
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>

# Bahamas

Technical Support.....	1-800-711-2884
Customer Support Web site .....	<a href="http://www.hp.com/country/cb/eng">www.hp.com/country/cb/eng</a>

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## Bahrain

General Information (call center)  
and Technical Support ..... +971 4 366 2020  
Toll-free ..... 800 171  
Customer Support Web site ..... [www.hp.com/country/me/eng](http://www.hp.com/country/me/eng)  
HP Care Pack Services  
Telephone Support ..... +971 4 390 4785  
Web site ..... [www.hp.com/me/carepack](http://www.hp.com/me/carepack)  
E-mail ..... [mecarepack@hp.com](mailto:mecarepack@hp.com)

## Barbados

Technical Support ..... 1-800-711-2884  
Customer Support Web site ..... [www.hp.com/country/cb/eng](http://www.hp.com/country/cb/eng)

## Belarus

Technical Support ..... (+7) 095-7973520  
Fax ..... (+7) 095-7973521  
Customer Support (on-line request) ..... [www.hp.com/country/ru/ru](http://www.hp.com/country/ru/ru)  
HP Care Pack Services  
Telephone Support ..... +7 (095) 797-35 25  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

## Belgium

Technical Support  
Warranty and Trade (in country nr only) ..... 078/600 600  
Customer Support  
Web site ..... [www.hp.com/support](http://www.hp.com/support)  
HP Care Pack Services  
Telephone support (in country nr only) ..... 078/250 144  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

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## Belize

Technical Support..... 811+ 1 800 711 2884

Customer Support Web site ..... [www.hp.com/support](http://www.hp.com/support)  
[www.hp.com/country/lamerica\\_nsc\\_cnt\\_amer/es/support.html](http://www.hp.com/country/lamerica_nsc_cnt_amer/es/support.html)

## Bermuda

Technical Support..... 1-800-711-2884

Customer Support Web site ..... [www.hp.com/country/cb/eng](http://www.hp.com/country/cb/eng)

## Bolivia

Technical Support *Apoyo Técnico*..... (0) +54-11-4708-1600  
0-800 100-293

Customer Support Web site ..... [www.hp.com/support](http://www.hp.com/support)  
[www.hp.com/country/bo/spa/support.html](http://www.hp.com/country/bo/spa/support.html)

## Bosnia-Herzegovina

E-mail..... [Tec.desktop@hp.com](mailto:Tec.desktop@hp.com)

Connect On-Line Customer Care Page ... [www.connect-online.hp.com](http://www.connect-online.hp.com)

HP Care Pack Services

Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

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# Brazil

Compaq Customer Assistance Service and Technical Support	
<i>Serviço de Atendimento ao Consumidor/Garantia</i>	
Contracts .....	55-11-4689-2620
Toll-free .....	0800-55-6404
	0800-130-999
	55-11 4689 2012
Grande SP .....	11 5683-5400
<i>Suporte Técnico/Empresas e Contratos</i> (toll-free).....	0800-55-6405
Technical Support	
Gde Sao Paulo .....	55-11-4004-7751
Rest of country .....	0-800-709-7751
Customer Support	
Web site .....	<a href="http://www.hp.com/country/br/por/support.html">www.hp.com/country/br/por/support.html</a>

# British Virgin Islands

Technical Support.....	154+ 1-800-711-2884
Customer Support Web site .....	<a href="http://www.hp.com/country/cb/eng">www.hp.com/country/cb/eng</a>

# Bulgaria

E-mail.....	<a href="mailto:Tec.desktop@hp.com">Tec.desktop@hp.com</a>
Connect On-Line Customer Care Page ...	<a href="http://www.connect-online.hp.com">www.connect-online.hp.com</a>
Customer Support Web site .....	<a href="http://www.hp.com/country/bg/bul">www.hp.com/country/bg/bul</a>
HP Care Pack Services	
Telephone Support.....	9769562
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>

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## Canada

General Information *Informations Générales* ..... 1-800-567-1616

Technical Support *Assistance Technique*

For continuous quality improvement, calls may be monitored. *Afin de garantir une amélioration continue de la qualité, les appels peuvent être enregistrés ou suivis.*

1-905-206-4663

1-800-474-6836

Ordering Backup Software

*Commande de Disquettes de Sauvegarde* ..... 1-800-952-7689

Customer Support Web Site

*Emplacement D'internet de Web de Support à la*

*Clientèle* ..... [www.hp.com/country/ca/eng/support.html](http://www.hp.com/country/ca/eng/support.html)

HP Care Pack *Les Services Care Pack HP*

..... 1-800-267-5251

..... 1-800-633-3600

## Cayman Islands

Technical Support..... 1-800-711-2884

Customer Support Web site ..... [www.hp.com/country/cb/eng](http://www.hp.com/country/cb/eng)

## Chile

Customers and Partners, Contracts ..... +56-2-290-6500

Toll-free Access (domestic only) ..... 600-600-1122

Santiago..... 562-361-1160

Technical Support *Apoyo Técnico*..... (123) 800-360-999

Customer Support Web site ..... [www.hp.com/support](http://www.hp.com/support)

[www.hp.com/country/cl/spa/support.html](http://www.hp.com/country/cl/spa/support.html)

## China (mainland)

Technical Support/General Information..... 86-800-810-5959

86-10-68687980

Web site ..... <http://www.hp.com/country/cn/zh/support.html>



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## Colombia

Technical Support *Apoyo Técnico*..... 01-8000-51-4746-8368  
Bogotá (local number)..... 571-606-9191  
Customer Support Web site ..... [www.hp.com/support](http://www.hp.com/support)  
[www.hp.com/country/co/spa/support.html](http://www.hp.com/country/co/spa/support.html)

## Costa Rica

Technical Support..... 0800-011-1046  
Customer Support Web site ..... [www.hp.com/support](http://www.hp.com/support)  
[www.hp.com/country/ns/spa/support.html](http://www.hp.com/country/ns/spa/support.html)

## Croatia

E-mail..... [Tec.desktop@hp.com](mailto:Tec.desktop@hp.com)  
Connect On-Line Customer Care Page ... [www.connect-online.hp.com](http://www.connect-online.hp.com)  
Customer Support Web site ..... [www.hp.com/country/hr/cro](http://www.hp.com/country/hr/cro)  
HP Care Pack Services  
Telephone Support..... 1 6060 200  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

## Curacao, Netherland Antillas

Technical Support..... English 001 800-872-2881+ 1800 711 2884  
Spanish 164+1800 711 2884  
Customer Support Web site ..... [www.hp.com/country/cb/eng](http://www.hp.com/country/cb/eng)

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## Cyprus

### Technical Support

Local toll-free .....	800 9 2649
International.....	+30 210 60 73 603
Fax.....	+30 210 60 73 601

### Customer Support E-mail Address

Presales Info, Customer Feedback .....	ccr.hphellas@hp.com
Mail-in abroad repairs .....	rma.hellas@hp.com

Customer Support Web site ..... [www.hp.com/country/gr/gre](http://www.hp.com/country/gr/gre)

### HP Care Pack Services

#### Telephone Support

Local toll-free .....	800 9 2649
International.....	+30 210 87 61 880

Web Site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

## Czech Republic

General Information *Obecné Informace* .....261 108 108

General Information Web site..... [www.hp.cz](http://www.hp.cz)

Technical Support *Technická Podpora* .....261 307 310

Customer Support Web site ..... [www.hp.cz](http://www.hp.cz)

### HP Care Pack Services

Telephone Support.....261 307 310

Web site ..... [www.hp.cz](http://www.hp.cz)

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## Denmark

General Information <i>Generelle Oplysninger</i> .....	48 12 10 00
Sales Information HP Frontline, Presales .....	70 12 00 10
Customer Service	
Web site .....	<a href="http://www.hp.com/country/dk/dan/support.html">www.hp.com/country/dk/dan/support.html</a>
Technical Support <i>Teknisk support</i>	
Commercial & Enterprise.....	70 11 77 00
Supportpack/HP Care Pack Services Commercial & Enterprise	
Telephone Support .....	35 25 65 00
Supportpack/HP Care Pack Services	
<i>Consumer Produkter</i> .....	70 27 04 43
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>

## Dominican Republic

Technical Support.....	1-800-711-2884
Customer Support Web site .....	<a href="http://www.hp.com/support">www.hp.com/support</a> <a href="http://www.hp.com/country/cb/eng/support.html">www.hp.com/country/cb/eng/support.html</a>

## Ecuador

Technical Support <i>Apoyo Técnico</i> (toll-free)	
Andinatel .....	1 999-119: 800-711-2884
Pacifitel .....	1-800-225-528 999 119+: 1-800-711-2884
Customer Support Web site .....	<a href="http://www.hp.com/support">www.hp.com/support</a> <a href="http://www.hp.com/country/ec/spa/support.html">www.hp.com/country/ec/spa/support.html</a>

## Egypt

General Information and Technical Support.....	202 532 5222
Customer Support Web site .....	<a href="http://www.hp.com/country/me/eng">www.hp.com/country/me/eng</a>
HP Care Pack Services	
Telephone Support.....	0800 888 7 888
Web site .....	<a href="http://www.hp.com/me/carepack">www.hp.com/me/carepack</a>
E-mail .....	<a href="mailto:mecarepack@hp.com">mecarepack@hp.com</a>

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## El Salvador

Technical Support..... 800-1785:877-219-8671  
(800-1785+) 1-800-711-2884  
800-6160  
Customer Support Web site ..... [www.hp.com/support](http://www.hp.com/support)  
[www.hp.com/country/ns/spa/support.html](http://www.hp.com/country/ns/spa/support.html)

## Estonia

Technical Support.....6 813 823  
HP Care Pack Services.....6 813 823

## European Emerging Markets

Support for Albania, Bosnia-Herzegovina, Bulgaria, Croatia,  
Macedonia, Malta, Moldova Republic, Serbia and Montenegro:  
E-mail..... [Tec.desktop@hp.com](mailto:Tec.desktop@hp.com)  
Connect On-Line Customer Care Page ... [www.connect-online.hp.com](http://www.connect-online.hp.com)  
Customer Support Web sites  
Bulgaria ..... [www.hp.com/country/bg/bul](http://www.hp.com/country/bg/bul)  
Croatia..... [www.hp.com/country/hr/cro](http://www.hp.com/country/hr/cro)  
Slovenia ..... [www.hp.com/country/si/slv](http://www.hp.com/country/si/slv)  
HP Care Pack Services  
Bulgaria .....9769562  
Croatia .....1 6060 200  
Serbia and Montenegro..... 2019900  
Slovenia .....12307 478  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

## Faroe Islands

Technical Support.....4570 10 8025

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## Finland

General Information .....	+358 (0) 205 350
Sales Information .....	+358 (0) 10 217 2700
Technical Support.....	+358 (0) 203 53 232
Customer Services Web site .....	<a href="http://www.hp.fi">www.hp.fi</a>
HP Care Pack Services	
Telephone Support.....	+358 (0) 203 20 300
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>

## France

General Information	
<i>Informations Générales</i> (0,15 € TTC/min) .....	0826 800 400
Technical Support <i>Assistance Technique</i>	
<i>Produits Professionnels</i> (0,15 € TTC/min) .....	0826 10 4949
Customer Support Web site .....	<a href="http://www.hp.com/fr">www.hp.com/fr</a>
HP Care Pack Services	
Telephone Support	
<i>Assistance Technique</i> (0,15 € TTC/min) .....	0825 00 41 23
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>

## Georgia

Technical Support.....	+7 (095) 797-35 20
Fax.....	+7 (095) 797-35 21
Customer Support	
(on-line request).....	<a href="http://www.hp.com/country/ru/ru">www.hp.com/country/ru/ru</a>
HP Care Pack Services	
Telephone Support.....	+7 (095) 797-35 25
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>

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## Germany

### General Information (Presales)

*Allgemeine Informationen* (0,14 €/min\*) ..... 01805/66 57 75

### Technical Support

#### *Technischer Support*

HP Commercial Products,

Compaq Commercial Products (0,14 €/min\*) ..... 01805/25 81 43

Customer Support Web site ..... [www.hp.com/de/support](http://www.hp.com/de/support)

### HP Care Pack Services (Presales)

General information on warranty upgrades

*Allgemeine Informationen über*

*Garantieerweiterungen* (0,14 €/min\*) ..... 01805/32 62 99

E-mail ..... [infoline@hp-servicesales.de](mailto:infoline@hp-servicesales.de)

HP Care Pack Information Web site ..... [www.hp.com/de/carepack](http://www.hp.com/de/carepack)

### HP Care Pack Services

Telephone Support Hotline ..... See HP Care Pack documents.

*Siehe HP Care Pack Unterlagen.*

### HP Care Pack Registration

Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

\* Anrufe aus dem Festnetz der Deutschen Telekom, Stand: 01/2007

## Ghana

Technical Support ..... +234 1 320 4999

E-mail ..... [care.sa@jhb.za.sykes.com](mailto:care.sa@jhb.za.sykes.com)  
[nigeria.service-center@hp.com](mailto:nigeria.service-center@hp.com)

Other Information ..... +234 1 320 5242/3

+234 1 461 3734/5

+234 1 270 6941/2

Fax ..... +234 1 320 5241

Customer Support Web site ..... [http://welcome.hp.com/country/emea\\_africa/en/contact/phone\\_assist.html#section4](http://welcome.hp.com/country/emea_africa/en/contact/phone_assist.html#section4)

### HP Care Pack Services

Telephone Support ..... +234 1 320 4777

E-mail ..... [care.sa@jhb.za.sykes.com](mailto:care.sa@jhb.za.sykes.com)  
[nigeria.service-center@hp.com](mailto:nigeria.service-center@hp.com)

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## Greece

### Telephone Support

Toll-free ..... 801 11 CALL HP (22 55 47)  
International ..... +30 210 6073603  
Fax ..... +30 210 60 73 601

### E-mail Telephone support,

Presales Info, Customer Feedback ..... [ccr.hphellas@hp.com](mailto:ccr.hphellas@hp.com)

Mail-in abroad repairs ..... [rma.hellas@hp.com](mailto:rma.hellas@hp.com)

Customer Support Web site ..... [www.hp.com/country/gr/gre](http://www.hp.com/country/gr/gre)

### HP Care Pack Services

#### Telephone Support

Toll-free ..... 801 11 HP CARE (47 22 73)

International ..... +30 210 87 61 880

Web Site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

## Greenland

HP Care Pack Services ..... +45 7010 8025

## Guatemala

Technical Support ..... 1-800-711-2884

Customer Support Web site ..... [www.hp.com/support](http://www.hp.com/support)  
[www.hp.com/country/ns/spa/support.html](http://www.hp.com/country/ns/spa/support.html)

## Guyana

Technical Support ..... 159: 1-800-711-2884  
or 1-877-783-2407

## Haiti

Technical Support ..... (183+) 1-800-711-2884

Customer Support Web site ..... [www.hp.com/country/cb/eng](http://www.hp.com/country/cb/eng)

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## Honduras

Technical Support..... 800 0 123 + 1-800-711-2884  
or 800 0 123 + 877-219-8671  
Customer Support Web site ..... [www.hp.com/support](http://www.hp.com/support)  
[www.hp.com/country/ns/spa/support.html](http://www.hp.com/country/ns/spa/support.html)

## Hong Kong

General Information.....852-800-9388-33  
Technical Support.....852-3002-8555  
Customer Support Web site ..... [www.hp.com/country/hk/eng](http://www.hp.com/country/hk/eng)

## Hungary

General Information *Általános Információk* ..... +36 (1) 382-1112  
Technical Support *Technikai Támogatás* ..... +36 (1) 382-1112  
E-mail..... support@hp.hu  
Customer Support Web site ..... [www.hp.com/country/hu/hun](http://www.hp.com/country/hu/hun)  
HP Care Pack Services  
Telephone Support..... +36 (1) 382-1112  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

## Iceland

Technical Information  
Icelandic .....507 10 00  
Danish.....45 70 10 80 25  
HP Care Pack Services  
Icelandic .....507 10 00  
Danish.....45 70 10 80 25

## India

Customer Care Centre .....1 600 112267  
91-11-26388000  
Fax.....91-124-2566112  
Customer Support Web site ..... [www.hp.com/country/in/eng](http://www.hp.com/country/in/eng)  
Technical Support E-mail.....india\_customer@hp.com



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## Indonesia

Technical Support..... +62 (21) 350-3408  
Customer Support Web site ..... [www.hp.com/country/id/eng](http://www.hp.com/country/id/eng)

## Ireland

General Information on Commercial products ..... 1850 200 277  
Technical Support Web site ..... [http://www.hp.com/country/ie/en/  
contact/phone\\_assist.html#section1](http://www.hp.com/country/ie/en/contact/phone_assist.html#section1)  
Customer Support Web site ..... [http://h10025.www1.hp.com/  
ewfrf/wc/siteHome?lc=en&cc=ie](http://h10025.www1.hp.com/ewfrf/wc/siteHome?lc=en&cc=ie)  
HP Care Pack Services  
Telephone Warranty Support ..... 1890 946 500  
Web site ..... <http://h41111.www4.hp.com/hps/carepack/ie/en>

## Israel

General Information ..... 09-762-3222  
Telephone Support and Technical Support ..... 09-830-4848  
Fax ..... 09-830-4849  
Customer Support Web site ..... [www.hp.com/country/il/heb](http://www.hp.com/country/il/heb)  
HP Care Pack Services  
Telephone Support ..... 09-762-3300  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

## Italy, San Marino, Vatican City State

Business Desktop Technical Support ..... 02 3859-1212  
Customer Support  
Web site ..... <http://welcome.hp.com/country/it/it/support.html>  
HP Care Pack  
Information ..... 02 9212-2040  
Information Web site ..... [www.hp.com/it/hpcarepack](http://www.hp.com/it/hpcarepack)  
Registration  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

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## Jamaica

Customer Support ..... 1-800-711-2884  
Customer Support Web site ..... [www.hp.com/support](http://www.hp.com/support)

## 日本(Japan)

一般情報 (General Information) ..... 03-5304-6660  
<http://www.hp.com/jp/>  
テクニカル サポート (Technical Support) ..... 0120-014121 \*1  
携帯電話・PHSをお使いの場合：03-5347-3089  
<http://welcome.hp.com/country/jp/ja/support.html>  
ダイヤルQ2テクニカル サポート (Dial Q2 Technical Support)  
..... 0990-605-589 \*2  
バックアップ ソフトウェア、サービス パーツのご注文  
(Ordering Backup Software & Spare Parts)  
..... <http://www.hp.com/jp/ordercenter/>

\*1：通話料無料のフリーダイヤルです。日本国内でのみご利用いただけます。

Not available internationally.

\*2：日本国内でのみご利用いただけます。ご利用の際は、通話料の他に別途  
情報提供料として1分あたり100円かかります。（情報発信地：東京）

なお、ご利用時には、4桁のパスワードが必要です。パスワードは事前にNTT  
にて登録手続きを行ってください。パスワードのご登録は116またはNTTの営  
業窓口にお申し込みください。Not available internationally.

## Jordan

General Information and Technical Support ..... +971 4 366 2020  
Customer Support Web site ..... [www.hp.com/country/me/eng](http://www.hp.com/country/me/eng)  
HP Care Pack Services  
Telephone Support ..... +971 4 390 4785  
Web site ..... [www.hp.com/me/carepack](http://www.hp.com/me/carepack)  
E-mail ..... [mecarepack@hp.com](mailto:mecarepack@hp.com)

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# Kazakhstan

Technical Support..... +7 (095) 797-35 25  
Fax..... +7 (095) 797-35 21  
Customer Support (on-line request) ..... [www.hp.com/country/kz/ru](http://www.hp.com/country/kz/ru)  
HP Care Pack Services  
Telephone Support..... +7 (095) 797-35 25  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

# Korea

Technical Support/Warranty Support  
Domestic/international ..... 82-1588-3003  
Web site ..... [www.hp.co.kr](http://www.hp.co.kr)  
e-Commercial (Product Sales)/General Information .... 82-080-703-0700  
HP online store ..... [www.hp.co.kr/store](http://www.hp.co.kr/store)

# Kuwait

General Information and Technical Support ..... +971 4 366 2020  
Customer Support Web site ..... [www.hp.com/country/me/eng](http://www.hp.com/country/me/eng)  
HP Care Pack Services  
Telephone Support..... +971 4 390 4785  
Web site ..... [www.hp.com/me/carepack](http://www.hp.com/me/carepack)  
E-mail ..... [mecarepack@hp.com](mailto:mecarepack@hp.com)

# Kyrgyzstan

Technical Support..... +7 (095) 797-35 20  
Fax..... +7 (095) 797-35 21  
Customer Support (on-line request) ..... [www.hp.com/country/ru/ru](http://www.hp.com/country/ru/ru)  
HP Care Pack Services  
Telephone Support..... +7 (095) 797-35 25  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

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## Latvia

Technical Support.....	7 030 721
(toll-free)	800 80 12
HP Care Pack Services.....	7 030 721
(toll-free)	800 80 12

## Lebanon

General Information and Technical Support.....	+971 4 366 2020
Customer Support Web site .....	<a href="http://www.hp.com/country/me/eng">www.hp.com/country/me/eng</a>
HP Care Pack Services	
Telephone Support.....	+971 4 390 4785
Web site .....	<a href="http://www.hp.com/me/carepack">www.hp.com/me/carepack</a>
E-mail .....	<a href="mailto:mecarepack@hp.com">mecarepack@hp.com</a>

## Liechtenstein

Technical Support.....	0848 802 020
HP Care Pack Services.....	0848 800 724

## Lithuania

Technical Support.....	5 210 3333
(toll-free)	800 10000
HP Care Pack Services.....	5 210 3333
(toll-free) .....	800 10000

## Luxembourg

Technical Support	
Warranty and Trade .....	+352 27 303 303
Customer Support Web site .....	<a href="http://www.hp.be/support">www.hp.be/support</a>
HP Care Pack Services	
Contract & HP Care Pack.....	+352 27 303 111
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>

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# Macedonia

E-mail..... Tec.desktop@hp.com  
Connect On-Line Customer Care Page ... [www.connect-online.hp.com](http://www.connect-online.hp.com)  
HP Care Pack Services  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

# Malaysia

General Information..... 1800-80-5405  
Warranty Support/Pre-Sales Information..... 1800-88-4848  
Technical Support (toll-free)..... +1800-805-405  
Fax..... (65) 395-1010  
Support Web site..... [www.hp.com/country/my/eng](http://www.hp.com/country/my/eng)

# Malta

E-mail..... Tec.desktop@hp.com  
Connect On-Line Customer Care Page ... [www.connect-online.hp.com](http://www.connect-online.hp.com)  
HP Care Pack Services  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

# Martinique

Customer Support ..... 0-800-990-011:877-219-8671  
Customer Support Web site ..... [www.hp.com/support](http://www.hp.com/support)

# Mexico

Technical Support..... 01-800-474-68368  
Mexico City ..... 55-5258-9922  
Pre-Sales ..... 55 5091-7000  
Rest of country ..... 01-800-501-9000  
Contracts ..... 52-5-284-600 X 2747  
+01-800-010-2020  
Customer Support Web site ..... [www.hp.com/support](http://www.hp.com/support)  
[www.hp.com/country/mx/spa/support.html](http://www.hp.com/country/mx/spa/support.html)

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## Moldova Republic

E-mail..... Tec.desktop@hp.com  
Connect On-Line Customer Care Page ... [www.connect-online.hp.com](http://www.connect-online.hp.com)  
HP Care Pack Services  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

## Monaco

General Information  
*Informations Générales* (0,15 € TTC/min) .....0826 800 400  
Technical Support *Assistance Technique*  
*Produits Professionnels* (0,15 € TTC/min) .....0826 10 4949  
Customer Support Web site ..... [www.hp.com/fr](http://www.hp.com/fr)  
HP Care Pack Services  
Telephone Support  
*Assistance Technique* (0,15 € TTC/min) .....0825 00 41 23  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

## Mongolia

Technical Support..... +7 (095) 797-35 20  
HP Care Pack Services  
Telephone Support..... +7 (095) 797-35 25  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

## Montserrat

Customer Support ..... 1 800711-2884  
Customer Support Web site ..... [www.hp.com/support](http://www.hp.com/support)

## Morocco

General Information *Informacja Ogólna* .....022 40 47 47  
Technical Support *Pomoc Techniczna* .....022 40 47 47  
Customer Support Web site ..... [www.hp.com/aa/fre](http://www.hp.com/aa/fre)  
HP Care Pack Services  
Telephone Support.....022 24 87 70  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

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## The Netherlands

General Information <i>Algemene Informatie</i> .....	+31 30 222 2000
Technical Support (0,35 €/min)* .....	0900 2020 165
	0900-1681616
Customer Support Web site .....	<a href="http://www.hp.com/country/nl/dut">www.hp.com/country/nl/dut</a>
HP Care Pack Services	
Telephone Support.....	0900 1150 000
	0800-0221244
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>
*Not available internationally	
* <i>Deze nummers zijn alleen bereikbaar vanuit Nederland.</i>	

## New Zealand

General Information .....	0800 733 547
Warranty/Technical Support.....	0800 449 553
Contract/CarePack Support.....	0800 664 747
Customer Support Web site .....	<a href="http://www.hp.com/country/nz/eng">www.hp.com/country/nz/eng</a>

## Nicaragua

Technical Support.....	1-800-0164:800-711-2884
Español .....	(164+) 1-800-711-2884
Inglés .....	(174+) 1-800-711-2884
Customer Support Web site .....	<a href="http://www.hp.com/support">www.hp.com/support</a>
	<a href="http://www.hp.com/country/ns/spa/support.html">www.hp.com/country/ns/spa/support.html</a>

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## Nigeria

Technical Support..... +234 1 320 4999  
E-mail.....care.sa@jhb.za.sykes.com  
nigeria.service-center@hp.com  
Other Information ..... +234 1 320 5242/3  
+234 1 461 3734/5  
+234 1 270 6941/2  
Fax..... +234 1 320 5241  
Customer Support Web site ..... [http://welcome.hp.com/country/emea\\_africa/en/contact/phone\\_assist.html#section4](http://welcome.hp.com/country/emea_africa/en/contact/phone_assist.html#section4)  
HP Care Pack Services  
Telephone Support..... +234 1 320 4777  
E-mail .....care.sa@jhb.za.sykes.com  
nigeria.service-center@hp.com

## Norway

Technical Support.....800 62 800  
Customer Support Web site ..... [www.hp.com/country/no/nor](http://www.hp.com/country/no/nor)  
HP Care Pack Services  
Telephone Support.....800 56 044  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

## Oman

General Information and Technical Support..... +971 4 366 2020  
Customer Support Web site ..... [www.hp.com/country/me/eng](http://www.hp.com/country/me/eng)  
HP Care Pack Services  
Telephone Support..... +971 4 390 4785  
Web site ..... [www.hp.com/me/carepack](http://www.hp.com/me/carepack)  
E-mail .....mecarepack@hp.com



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## Panama

Technical Support.....001-800-111-9642  
001-800-711-2884  
Customer Support Web site .....[www.hp.com/support](http://www.hp.com/support)  
[www.hp.com/country/ns/spa/support.html](http://www.hp.com/country/ns/spa/support.html)

## Paraguay

Technical Support *Apoyo Técnico*.....009-800-541-006  
Customer Support Web site .....[www.hp.com/support](http://www.hp.com/support)  
[www.hp.com/country/py/spa/support.html](http://www.hp.com/country/py/spa/support.html)

## Peru

General Information *Información General* .....+511-211-2828  
Lima.....+511-411-2043  
Technical Service (toll-free).....0-800-12828  
0800-10111  
Customer Support Web site .....[www.hp.com/support](http://www.hp.com/support)  
[www.hp.com/country/pe/spa/support.html](http://www.hp.com/country/pe/spa/support.html)

## Philippines

General Information.....+63 (2) 888-6211  
Technical Support.....+63 (2) 867-3551  
Customer Support  
Web site ..... [www.hp.com/country/ph/eng/support.html](http://www.hp.com/country/ph/eng/support.html)

## Poland

General Information *Informacja Ogólna* .....0-801-522-622  
Technical Support *Pomoc Techniczna* .....+48 22-5666 000  
Customer Support Web site ..... [www.hp.com/country/pl/pol](http://www.hp.com/country/pl/pol)  
HP Care Pack Services  
Telephone Support.....+48 22-565 74 00  
or 0-801 300 310  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

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## Portugal

Call Center Service Support.....	808 200 808
Technical Support.....	213164164
Fax.....	21 410 08 52
Customer Support Web site .....	<a href="http://www.hp.com/country/pt/por">www.hp.com/country/pt/por</a>
HP Care Pack Services	
Telephone Support.....	808 218 218
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>

## Puerto Rico

Technical Service .....	1-800-711-2884
Local Number .....	787-474-8570
Technical Support.....	1-877-232-0589
Warranties .....	1-800-799-3477
Customer Support	
Web site .....	<a href="http://www.hp.com/country/pr/spa/support.html">www.hp.com/country/pr/spa/support.html</a>

## Qatar

General Information and Technical Support.....	+971 4 366 2020
Customer Support Web site .....	<a href="http://www.hp.com/country/me/eng">www.hp.com/country/me/eng</a>
HP Care Pack Services	
Telephone Support.....	+971 4 390 4785
Web site .....	<a href="http://www.hp.com/me/carepack">www.hp.com/me/carepack</a>
E-mail .....	<a href="mailto:mecarepack@hp.com">mecarepack@hp.com</a>

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## Romania

Customer Service .....	+4021-303.83.00
Customer Support .....	+4021-303.84.01
CCC Technical Support.....	+4021-315-4442
Fax.....	+40-21-303.83.03
E-mail.....	support.romania@hp.com
Escalation address .....	dragos.stanciu@hp.com
Customer Support Web site .....	<a href="http://www.hp.com/country/ro/rom">www.hp.com/country/ro/rom</a>
HP CarePack	
Telephone Support.....	+4021-303-8401
Web site (external clients).....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>

## Russia

General Information, Technical Support, HP Care Pack Services	
Moscow .....	7 095-797-3520
Moscow after hours.....	709 579 73525
St. Petersburg.....	812 346 7997
St. Petersburg after hours .....	781 234 67982
Customer Support Web site .....	<a href="http://www.hp.com/country/ru/rus">www.hp.com/country/ru/rus</a>
HP Care Pack Services	
Telephone Support	
Moscow .....	709 579 73525
St. Petersburg .....	812 346 7997
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>
NOTE: To find a service centre near you, ask your HP representative or refer to <a href="http://www.hp.com/country/ru/rus">www.hp.com/country/ru/rus</a> for HP service centers.	

## St. Vincent

Customer Support .....	1-800-711-2884
Customer Support Web site .....	<a href="http://www.hp.com/support">www.hp.com/support</a>

## St. Kitts and Nevis

Customer Support .....	1-800-711-2884
Customer Support Web site .....	<a href="http://www.hp.com/support">www.hp.com/support</a>

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## St. Marteen

Customer Support ..... 1-800-711-2884  
Customer Support Web site ..... [www.hp.com/support](http://www.hp.com/support)

## Saudi Arabia

General Information and Technical Support ..... 800 897 1444  
Customer Support Web site ..... [www.hp.com/country/me/eng](http://www.hp.com/country/me/eng)  
HP Care Pack Services  
Telephone Support ..... 800 897 1451  
Web site ..... [www.hp.com/me/carepack](http://www.hp.com/me/carepack)  
E-mail ..... [mecarepack@hp.com](mailto:mecarepack@hp.com)

## Serbia and Montenegro

E-mail ..... [Tec.desktop@hp.com](mailto:Tec.desktop@hp.com)  
Connect On-Line Customer Care Page ... [www.connect-online.hp.com](http://www.connect-online.hp.com)  
HP Care Pack Services  
Telephone Support ..... 2019900  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

## Singapore

General Information/Warranty Support ..... 62725300  
Pre-sales Information ..... 1800-278-8100  
Customer Support Web site ..... [www.hp.com/country/sg/eng](http://www.hp.com/country/sg/eng)  
Fax ..... 62742033

## Slovakia

General Information ..... +421-2-5752 5111  
Technical Support ..... +421-2-68208080  
Standard warranty ..... +421-2-5752 5752  
Support Web site ..... [www.hp.sk](http://www.hp.sk)  
HP Care Pack Services  
Telephone Support ..... +421-2-5752 5752  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

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## Slovenia

General Information .....	+386 1 2307 420
Technical Support.....	+386 1 2307 420
Fax.....	+386 1 2307 468
Customer Support Web site .....	<a href="http://www.hp.com/si">www.hp.com/si</a>
HP Care Pack Services	
Telephone Support.....	+386 1 2307 420
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>

## South Africa

International Telephone Support.....	+27 11 258 9301
Local (toll-free).....	086 00 1030
Customer Support Web site .....	<a href="http://www.hp.com/country/za/eng">www.hp.com/country/za/eng</a>
HP Care Pack Services	
Telephone .....	086 000 1010
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>

## Spain

General Information <i>Información General</i> .....	916 348 800
Technical Support <i>Soporte Técnico</i> .....	902010333
(Except Presarios and projectors)	
Customer Support Web site .....	<a href="http://www.hp.com/country/es/spa">www.hp.com/country/es/spa</a>
HP Care Pack Services	
Telephone Support.....	902 220030
Telephone Support (Commercial) .....	902 010333
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>

## Sri Lanka

General Information/Warranty Support .....	01-430800-6271-3337
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## Suriname

Technical Support.....	156: 800-711-2884
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## Sweden

General Information <i>Allmän Information</i> .....	+46 (0)8 524 910 00
Web site .....	<a href="http://www.hp.se">www.hp.se</a>
Sales Information <i>Saleslink</i> .....	+46 (0)200-27 00 00
Technical Support <i>Teknisk Support</i> .....	0771-30 30 00
Web site .....	<a href="http://www.hp.se/support">www.hp.se/support</a>
HP Care Pack Services	
Telephone Support <i>Teknisk Support</i> .....	0771-30 30 30
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>

## Switzerland

Warranty Hotline .....	0848 802 020
Web sites	
German .....	<a href="http://www.hp.com/country/ch/de/support.html">www.hp.com/country/ch/de/support.html</a>
French .....	<a href="http://www.hp.com/country/ch/fr/support.html">www.hp.com/country/ch/fr/support.html</a>
HP CarePack Services	
Telephone Support .....	0848 800 724
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>

## Taiwan

Taipei Head Office .....	886-2-8722-9000
Product Spec. Inquiry .....	0800-236-686
Customer Care Hotline .....	886-2-8722-8000
Customer Support Web site .....	<a href="http://www.hp.com/country/tw/chi">www.hp.com/country/tw/chi</a>

## Thailand

Technical Support .....	66-2-353-9000
Fax .....	+66 2654 0704
Support Web site .....	<a href="http://www.hp.com/country/th/eng">www.hp.com/country/th/eng</a>

## Trinidad & Tobago

Customer Support .....	1-800-711-2884
Customer Support Web site .....	<a href="http://www.hp.com/support">www.hp.com/support</a>

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# Turkey

General Information <i>Genel Bilgi</i> .....	+90 212 444 79 79
Technical Support <i>Teknik Destek</i> .....	+90 212 444 71 71
Customer Support <i>Müşteri Hizmetleri</i> .....	+90 212 444 71 71
Fax <i>Faks</i> .....	+90 216 579 78 00
Customer Support Web site <i>Web sitesi</i> .....	<a href="http://www.hp.com.tr">www.hp.com.tr</a>
HP Care Pack Services <i>HP Care Pack Hizmetleri</i>	
Telephone Support <i>Destek Hattı</i> .....	+90 212 444 71 72
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>

# Turkmenistan

Technical Support.....	+7 (095) 797-35 20
Fax.....	+7 (095) 797-35 21
Customer Support (on-line request) .....	<a href="http://www.hp.com/country/ru/ru">www.hp.com/country/ru/ru</a>
HP Care Pack Services	
Telephone Support.....	+7 (095) 797-35 25
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>

# Turks & Caicos

Customer Support .....	01-800-711-2884
Customer Support Web site .....	<a href="http://www.hp.com/support">www.hp.com/support</a>

# Ukraine

Technical Support.....	+38 (044) 490-3520
Fax.....	+7 (095) 797-35 21
Customer Support (on-line request) .....	<a href="http://www.hp.com/country/ua/ru">www.hp.com/country/ua/ru</a>
HP Care Pack Services	
Telephone Support.....	+38 (044) 495-3520
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>

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# United Arab Emirates (Dubai)

General Information (Call Center) and Technical Support .....	+971 4 366 2020
Toll-free .....	800 4520
Customer Support Web site .....	<a href="http://www.hp.com/country/me/eng">www.hp.com/country/me/eng</a>
HP Care Pack Services	
Telephone Support.....	800 4326
Web site .....	<a href="http://www.hp.com/me/carepack">www.hp.com/me/carepack</a>
E-mail .....	<a href="mailto:mecarepack@hp.com">mecarepack@hp.com</a>

# United Kingdom

Enquiries	
General .....	0845 270 4000
Sales .....	0845 270 4222
Warranty .....	0870 842 2339
Customer Support Web site .....	<a href="http://www.hp.com/country/uk/eng">www.hp.com/country/uk/eng</a>
ALL Contract and HP Care Pack Services (including SupportPack and Carepaq).....	0870 842 2330
HP Care Pack Services	
Web site .....	<a href="http://h41111.www4.hp.com/hps/carepack/uk/en/index.html">http://h41111.www4.hp.com/hps/carepack/uk/en/index.html</a>

# United States

General Information.....	1-800-345-1518
Technical Support (For continuous quality improvement, calls may be monitored.) .....	1-800-474-6836
	1-208-323-2551
Ordering Backup Software.....	1-800-952-7689
Customer Support Web site .....	<a href="http://www.hp.com">www.hp.com</a>



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## United States Virgin Islands

Customer Support ..... 1800-711-2884  
Customer Support Web site ..... [www.hp.com/support](http://www.hp.com/support)

## Uruguay

Technical Support *Apoyo Técnico* ..... 0004-054-177  
Customer Support Web site ..... [www.hp.com/support](http://www.hp.com/support)  
[www.hp.com/country/uy/spa/support.html](http://www.hp.com/country/uy/spa/support.html)

## Uzbekistan

Technical Support ..... +7 (095) 797-35 20  
Fax ..... +7 (095) 797-35 21  
Customer Support (on-line request) ..... [www.hp.com/country/ru/ru](http://www.hp.com/country/ru/ru)  
HP Care Pack Services  
Telephone Support ..... +7 (095) 797-35 25  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

## Venezuela

Warranties ..... +58-212- 278-8666  
Toll-free ..... +0800-22-73727  
Technical Support ..... 0800-HP-INVENT  
Customer Support Web site ..... [www.hp.com/support](http://www.hp.com/support)  
[www.hp.com/country/ve/spa/support.html](http://www.hp.com/country/ve/spa/support.html)

## Vietnam

General Information ..... +84 8 823-4151  
Warranty Support/Pre-Sales Information ..... +84 8 823-6215  
Technical Support ..... +84 8 823-4530  
Fax ..... +84 8 823-6216  
Support Web site ..... [www.hp.com/country/vn/eng](http://www.hp.com/country/vn/eng)

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# Yemen

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